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Browse Space

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Procurement Punchout - FAQ

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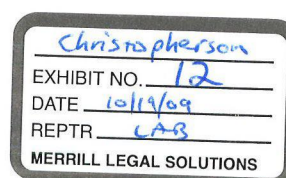
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Lawson Procurement Punchout FAQs-- For Internal Reference Only --

This document is intended to be a guide to help answer customer and prospect questions. If more detail is desired please contact a Lawson Technical Solution Consultant, a Lawson Solution Consultant, Lawson Product Management or Dwight deLancey, Lawson Product Development/SME.

Version and Functionality FAQs

NOTE: The product has been rebranded / renamed. Generally speaking the 8x versions, found on <http://support.lawson.com> under the "Product Downloads" link, are labeled "eProcurement", while the 9x versions can



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Chain Management.

Q: Who typically performs the installation?

A: Lawson Professional Services.

Q: Is there a separate install script for the RPS component?

A: There is no installation script. The IBM Websphere Administrator would use the WAS Admin console to load the servlet, just as they would do for RSS or any other servlet/web application.

Other Technical FAQ's

Q: Are there any special port considerations Procurement Punchout requires to communicate with external vendors?

A: Procurement Punchout has no special requirements. However, a vendor may have a non-standard port specified for the traffic, but that varies by vendor. This is part of what is specified in the "pre-installation checklist" e.g., gathering all the vendor-specific information necessary prior to deployment of the product at the customer site. (*See the "B2B technical capabilities assessment worksheet" and Procurement Punchout Installation Guide documents under separate cover for more information.*)

Q: Does the Remote Punchout Servlet need to be threaded?

A: No.

Q: Is there any need to load balance across multiple servers?

A: Lawson has not tested Procurement Punchout for this scenario. However, unless you have hundreds or thousands of users simultaneously punching out, load balancing should not be needed.

Q: What's Procurement Punchout written in: XML? JavaScript, Java?

A: Today, RSS and Procurement Punchout are written primarily in Java. There are also limited Javascript, HTML, and XML (for configuration file) components. *The installer, administrator and punchout user should*